



March 9, 2020

Dear Mr. Penrod

I want you to know that my husband, Josh, and I are very pleased with the incredible job provided by Penrod Construction Company during the build of our new home. Our entire experience with your company has been nothing but Awesome. Your professionalism and positive outlook make what could be a stressful event, very fun and exciting. During each step of the way, it felt like you were just as excited as we were. We want to thank you for always staying on top of our project and having the foresight to catch things before they became an issue. The quality of the work provided during our project was superior and your construction production far exceeded our expectations. Thank You for your patience and for providing us the time to make every decision, as well as the guidance you gave us on the things that we were unsure about. We never felt forced or pressured into making decisions, but were encouraged to make decisions about our home that we would enjoy. We also wanted to let you know how much help your beautiful wife was for us when making decisions on colors and design. The support you both gave us made things less overwhelming. We have received many compliments on our beautiful home and we are very happy that we chose you as our builder. We are looking forward to making many memories here in our dream home and we highly recommend your company to anyone who is looking to build theirs.

Job Well Done and Thank You!

Josh and Lynsey O'Berry